

Case Study: Nick's Story: VENDLET Repositioning System, Essex

Felgains were pleased to supply and install a VENDLET V5 repositioning system as part of a social care package for a client in Clacton, Essex.

Feedback from the client

“Following receipt of the wonderful VENDLET bed positioning system we thought it prudent to write and thank you for the best piece of care equipment we have had the pleasure to use. Mr B has been chronically disabled for many years; he is 34 years old and found moving and handling by Mrs B and his three trusted carers a challenge he had to face every day. When receiving his personal care in the morning the carers had to ‘really push and shove me, now all they have to do is press a button and guide me – it’s fantastic’.

Mr B said, ‘I haven’t been rolled on my left side for years as it’s my less able side, it was a revelation.’ I (Mrs B) mentioned to the OT that I was finding it really difficult to roll Mr B, as he was not able to help himself on a daily basis, we have minimal care of two carers a day. My worry was how was I going to manage Mr B at home and not increase the level of care needed.

And I have to say, after using the VENDLET system, it has been a life saver to my back and arms. It’s so easy to use. When Sam from Felgains came to demonstrate the bed he was marvellous, he listened to everything, took his time, and was very approachable. Not only does this bed roll Mr B, but when he slips down the bed it’s no problem. He sits on a slide sheet, and all you have to do is press some buttons. This action for me was the one problem I was having; I hadn’t mastered it so Sam came out again to our property and showed me again – hence I was doing it wrong and it is so easy now! Thanks to this piece of equipment my husband can remain in our home with myself and our daughter, I do not have to worry about having to increase the care package and Mr B gets a more dignified experience. The bed is an essential part of our everyday life. Everyone should have access to this! Thank you.”

Nick & Lucy B